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Reference:BlueSpiceReadConfirmation

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Revision as of 15:58, 15 February 2022 (view source)

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Line 3:

Voluntary Accessibility Conformance Report, EN 301 549 Edition (Based on [https://www.itic.org/policy/accessibility/vpat VPAT® Version 2.4])
'''Name of Product/Version:''' Bluespice 4
'''Report Date:'''
'''Product Description:''' Web-based MediaWiki Knowledge Management Tool

Line 3:

Voluntary Accessibility Conformance Report, EN 301 549 Edition (Based on [https://www.itic.org/policy/accessibility/vpat VPAT® Version 2.4])
'''Name of Product/Version:''' Bluespice 4.1
'''Report Date:''' 02/15/2022
'''Product Description:''' Web-based MediaWiki Knowledge Management Tool

Revision as of 15:58, 15 February 2022

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Report Info

Voluntary Accessibility Conformance Report, EN 301 549 Edition (Based on [VPAT® Version 2.4](#))

Name of Product/Version: Bluespice 4.1

Report Date: 02/15/2022

Product Description: Web-based MediaWiki Knowledge Management Tool

Contact Information: [Submit a support form](#).

Notes:

Evaluation Methods Used:

- [WCAG 2.1 Acceptance Criteria](#)
- Browser tool "Lighthouse"
- NVDA Screen reader with Chrome (best effort use)
- [PAC 3 \(PDF Accessibility Checker\)](#), [PAVE](#) (PDF Accessibility)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level AA
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 document conformance with EN 301 549:

- Chapter 9 - Web
- Sections 10.1-10.4 of Chapter 10 - Non-Web documents
- Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

PDF output of wiki pages

PDF output of wiki pages is currently not sufficiently tagged and therefore cannot produce accessible PDFs.

It is, however, possible for users to upload and link accessible PDFs in the wiki.

Support documents

BlueSpice is documented in BlueSpice-based wikis. Therefore, the same criteria for Web /Authoring tools also apply for Support Docs. When content in and for these wikis is created (such as videos and wiki pages), these pages are frequently reviewed for accessibility (such as heading levels, alt-text, table syntax and captioning/transcripts for videos). In addition, the helpdesk footer contains an accessibility link to an accessibility disclaimer that allows users to provide feedback.

Bundled extensions

All extensions and functionality developed by HalloWelt! is regularly tested for accessibility issues starting with BlueSpice 4.1. Other bundled extensions not developed by HalloWelt! can have issues that need to be resolved by the according developers. We take as much time as possible to also review these extensions and provide accessibility information for them. [See attached list of extensions.](#)

Table 1: Success Criteria, Level A

Note: These assessments have been made inhouse to the best of our knowledge and ability in accessibility testing.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: Supports	
Also applies to:		
EN 301 549 Criteria		

· 9.1.1.1 (Web)	Authoring tool: Supports	Web: GUI Elements (G94)
· 11.8.2 (Authoring Tool)		Authoring Tool: (H37 user task)
· 12.2.4 (Support Docs)		Support docs: Supports
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web /Authoring tool:	Web/Authoring tool: Videos have to be captioned and hosted outside the wiki to have captions. Linked audio files are embedded with standard HTML<audio> tag. Support Docs: Video Tutorials are screencasts that are uploaded to YouTube including a caption file.
Also applies to:	Video: Partially supports	
EN 301 549 Criteria	Audio: Supports	
· 9.1.2.1 (Web)	Support docs: Supports	
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A)	Web /Authoring tool:	Web: Audio can be accompanied by text file; Accessible video can be uploaded to video streaming services. Embedded video: uses tandard video-html-Tag. Authoring Tool: n/a - no authoring tool available. Support docs: Video Tutorials are screencasts that are uploaded to YouTube including a caption file.
Also applies to:	Video: Supports	
EN 301 549 Criteria	Audio: Supports	
· 9.1.2.2 (Web)	Support docs: Supports	
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		Web/Authoring tool: it is the responsibility of users to provide media alternatives to support this criterion.
Also applies to:		
EN 301 549 Criteria		

Criteria	Conformance Level	Remarks and Explanations
· 9.1.2.3 (Web)	Web /Authoring tool: Supports	Support docs: Video tutorials are hosted on YouTube. Audio track and caption file already provides the necessary information.
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.3.1 Info and Relationships (Level A)	Web /Authoring tool: Supports	Use of ARIA landmarks roles and labels throughout the GUI.
Also applies to:		
EN 301 549 Criteria		
· 9.1.3.1 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.3.2 Meaningful Sequence (Level A)	Web/ Authoring tool /Support docs: Supports	Skiplinks, sequence of menus and sidebars organized with landmarks
Also applies to:		
EN 301 549 Criteria		
· 9.1.3.2 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)	Web /Authoring tool: Not applicable	Elements are not dependent on or referenced by shape, size, sound or location
Also applies to:		
EN 301 549 Criteria		
· 9.1.3.3 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations				
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> · 9.1.4.1 (Web) · 11.8.2 (Authoring Tool) · 12.2.4 (Support Docs) 	Web /Authoring tool: Supports	Where buttons or other elements uses color, the label conveys the meaning of the button. No other color elements that convey meaning currently exist.				
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> · 9.1.4.2 (Web) · 11.8.2 (Authoring Tool) · 12.2.4 (Support Docs) 			Web /Authoring tool: Supports	There is no default audio content provided. Users need to adhere to this criterion when creating content.		
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> · 9.2.1.1 (Web) · 11.8.2 (Authoring Tool) · 12.2.4 (Support Docs) 					Web /Authoring tool: Partially supports Support docs: Supports	All extensions and functionality developed by HalloWelt! is regularly tested for keyboard functionality. Other bundled extensions not developed by HalloWelt can have issues that need to be resolved by the according developers. See attached list of extensions.
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> · 9.2.1.2 (Web) 						

Criteria	Conformance Level	Remarks and Explanations
· 11.8.2 (Authoring Tool)	Partially supported	
· 12.2.4 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not applicable	Character key shortcuts are not used.
Also applies to:		
EN 301 549 Criteria		
· 9.2.1.4 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
2.2.1 Timing Adjustable (Level A)	Not applicable	No timed content or functionality is used.
Also applies to:		
EN 301 549 Criteria		
· 9.2.2.1 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)	Not applicable	No moving, blinking, scrolling, or auto-updating information that starts automatically is used.
Also applies to:		
EN 301 549 Criteria		
· 9.2.2.2 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:		

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria	Web/ Authoring Tool /Support docs: Not applicable	No flashing or blinking functionality is used.
· 9.2.3.1 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
2.4.1 Bypass Blocks (Level A)	Web /Authoring tool /Support docs: Supports	Skip links (G124) and Aria landmarks (ARIA11) are provided.
Also applies to:		
EN 301 549 Criteria		
· 9.2.4.1 (Web)		
· 11.8.2 (Authoring Tool)	Web /Authoring tool /Support docs: Supports	Users can provide meaningful H1 text (as page name or display title)
· 12.2.4 (Support Docs)		
2.4.2 Page Titled (Level A)		
Also applies to:		
EN 301 549 Criteria	Web /Authoring tool /Support docs: Supports	Users can provide meaningful H1 text (as page name or display title)
· 9.2.4.2 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
2.4.3 Focus Order (Level A)	Web /Authoring tool: Partially supports Support docs: Supports	All extensions and functionality developed by HalloWelt! is regularly tested for keyboard functionality and focus order. Other bundled extensions not developed by HalloWelt can have issues that need to be resolved by the according developers. See attached list of extensions.
Also applies to:		
EN 301 549 Criteria		
· 9.2.4.3 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Web /Authoring tool /Support docs: Supports	Web: Authoring Tool: Techniques used G91, ARIA7, ARA8
Also applies to:		
EN 301 549 Criteria		
· 9.2.4.4 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 only)	Web /Authoring tool /Support docs: Not applicable	Application does not use functionality that uses multipoint or path-based gestures for operation.
Also applies to:		
EN 301 549 Criteria		
· 9.2.5.1 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
2.5.2 Pointer Cancellation (Level A 2.1 only)	Authoring tool: Supported Web/Support docs: Not applicable	For content that is draggable, releasing the picked-up item outside a drop target reverses the action.
Also applies to:		
EN 301 549 Criteria		
· 9.2.5.2 (Web)		
· 11.8.2 (Authoring Tool)		
2.5.3 Label in Name (Level A 2.1 only)	Web /Authoring tool /Support docs:	For controls with a visible label (e.g., link text, button text, programmatically linked label, images in links with text) the accessible name is not always the same as the visible label.
Also applies to:		
EN 301 549 Criteria		
· 9.2.5.3 (Web)		
· 11.8.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
· 12.2.4 (Support Docs)	Partially supports	The accessible name does not always contain a match for the string of the visible label.
· 12.2.4 (Support Docs)		
2.5.4 Motion Actuation (Level A 2.1 only)	Web/ Authoring Tool /Support docs: Not applicable	No device motion elements such as shaking or tilting of the user device are used.
Also applies to:		
EN 301 549 Criteria		
· 9.2.5.4 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
3.1.1 Language of Page (Level A)	Web/ Authoring Tool /Support docs: Supports	Lang attribute on html element is set (H57)
Also applies to:		
EN 301 549 Criteria		
· 9.3.1.1 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
3.2.1 On Focus (Level A)	Web /Authoring tool: Partially supports Support docs: Supports	All extensions and functionality developed by HalloWelt! is regularly tested for keyboard functionality and focus order. Other bundled extensions not developed by HalloWelt can have issues that need to be resolved by the according developers. See attached list of extensions.
Also applies to:		
EN 301 549 Criteria		
· 9.3.2.1 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
3.2.2 On Input (Level A)		
Also applies to:		

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria	Web /Authoring tool: Partially supports Support docs: Supports	Forms are not automatically submitted when a user changes a field.
· 9.3.2.2 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
3.3.1 Error Identification (Level A)	Web /Authoring tool: Partially supports Support docs: Not applicable	Errors are displayed and announced correctly. <ul style="list-style-type: none"> Alert banners with aria role alert conditional dialogs need to be acknowledged
Also applies to:		
EN 301 549 Criteria		Not supported: <ul style="list-style-type: none"> No warnings in some cases, e.g. when a book is created without saving it.
· 9.3.3.1 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
3.3.2 Labels or Instructions (Level A)	Web/ Authoring Tool /Support docs: Supports	Labels or instructions are provided when content requires user input. (ARIA1,9, G89, H71, G184)
Also applies to:		
EN 301 549 Criteria		
· 9.3.3.2 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)	Web/ Authoring Tool /Support docs: Supports	Correct parsing is continuously checked in IDEs as well as browser checks (Chrome Lighthouse). Errors are reported in ticket system.
4.1.1 Parsing (Level A)		
Also applies to:		
EN 301 549 Criteria		
· 9.4.1.1 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Web/ Authoring Tool /Support docs: Partially supports	Mainly standard HTML controls and common frameworks such as bootstrap are used to create interace components. Applied techniques: Aria14,16; H91, H44, H64, H88 Not supported: ExtJS Grid pagination currently does not correctly identify buttons. This functionality is used on many tables throughout the wiki.
Also applies to:		
EN 301 549 Criteria		
· 9.4.1.2 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.1.2.4 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.1.2.5 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 only)	Web:	Web:
Also applies to:		
EN 301 549 Criteria		
· 9.1.3.4 (Web)		

Criteria	Conformance Level	Remarks and Explanations
· 11.8.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
· 12.2.4 (Support Docs)		
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.1.3.5 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.1.4.3 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.4.4 Resize text (Level AA)	Web: Supports Authoring Tool: Supports Support Docs: Supports	Web: G142 Authoring Tool: G142 Support Docs: G142
Also applies to:		
EN 301 549 Criteria		
· 9.1.4.4 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.4.5 Images of Text (Level AA)	Web: Supports Authoring Tool: Supports Support Docs: Banner auf Hauptseite	Web: C22 Authoring Tool: C22 Support Docs: C22
Also applies to:		
EN 301 549 Criteria		
· 9.1.4.5 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 only)	Web:	Web:
Also applies to:		
EN 301 549 Criteria		
· 9.1.4.10 (Web)		

Criteria	Conformance Level	Remarks and Explanations
· 11.8.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
· 12.2.4 (Support Docs)		
1.4.11 Non-text Contrast (Level AA 2.1 only)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.1.4.11 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.4.12 Text Spacing (Level AA 2.1 only)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.1.4.12 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.1.4.13 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
2.4.5 Multiple Ways (Level AA)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.2.4.5 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
2.4.6 Headings and Labels (Level AA)	Web:	Web:
Also applies to:		
EN 301 549 Criteria		
· 9.2.4.6 (Web)		

Criteria	Conformance Level	Remarks and Explanations
· 11.8.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
· 12.2.4 (Support Docs)		
2.4.7. Focus Visible (Level AA)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.2.4.7 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
3.1.2 Language of Parts (Level AA)	Web: Supports (user task) Authoring Tool: Supports Support Docs: Supports	Web: H58 Authoring Tool: H58 Support Docs: (different DE/EN wikis)
Also applies to:		
EN 301 549 Criteria		
· 9.3.1.2 (Web)		
· 11.8.2 (Web)		
· 12.2.4 (Support Docs)		
3.2.3 Consistent Navigation (Level AA)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.3.2.3 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
3.2.4 Consistent Identification (Level AA)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.3.2.4 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
3.3.3 Error Suggestion (Level AA)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.3.3.3 (Web)		
· 11.8.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
· 12.2.4 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.3.3.4 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only)	Web: Authoring Tool:	Web: Authoring Tool:
Also applies to:		
EN 301 549 Criteria		
· 9.4.1.3 (Web)		
· 11.8.2 (Authoring Tool)		
· 12.2.4 (Support Docs)		

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision		
4.2.2 Usage with limited vision		
4.2.3 Usage without perception of colour		
4.2.4 Usage without hearing		
4.2.5 Usage with limited hearing		
4.2.6 Usage with no or limited vocal capability		
4.2.7 Usage with limited manipulation or strength		
4.2.8 Usage with limited reach		
4.2.9 Minimize photosensitive seizure triggers		
4.2.10 Usage with limited cognition, language or		

Criteria	Conformance Level	Remarks and Explanations
learning		
4.2.11 Privacy		

Chapter 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell - no response required	Heading cell - no response required
5.1.2 General	Heading cell - no response required	Heading cell - no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell - no response required	Heading cell - no response required
5.1.3.1 Audio output of visual information		
5.1.3.2 Auditory output delivery including speech		
5.1.3.3 Auditory output correlation		
5.1.3.4 Speech output user control		
5.1.3.5 Speech output automatic interruption		
5.1.3.6 Speech output for non-text content		
5.1.3.7 Speech output for video information		
5.1.3.8 Masked entry		
5.1.3.9 Private access to personal data		
5.1.3.10 Non-interfering audio output		
5.1.3.11 Private listening volume		
5.1.3.12 Speaker volume		
5.1.3.13 Volume reset		
5.1.3.14 Spoken languages		
5.1.3.15 Non-visual error identification		

Criteria	Conformance Level	Remarks and Explanations
5.1.3.16 Receipts, tickets, and transactional outputs		
5.1.4 Functionality closed to text enlargement		
5.1.5 Visual output for auditory information		
5.1.6 Operation without keyboard interface	Heading cell - no response required	Heading cell - no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus		
5.1.7 Access without speech		
5.2 Activation of accessibility features		
5.3 Biometrics		
5.4 Preservation of accessibility information during conversion		
5.5 Operable parts	Heading cell - no response required	Heading cell - no response required
5.5.1 Means of operation		
5.5.2 Operable parts discernibility		
5.6 Locking or toggle controls	Heading cell - no response required	Heading cell - no response required
5.6.1 Tactile or auditory status		
5.6.2 Visual status		
5.7 Key repeat		
5.8 Double-strike key acceptance		
5.9 Simultaneous user actions		

Chapter 9: [Web](#) (see WCAG 2.x section)

Notes:

Chapter 12: [Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
	Heading cell - no	Heading cell - no response

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	response required	required
12.1.1 Accessibility and compatibility features		
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell - no response required	Heading cell - no response required
12.2.2 Information on accessibility and compatibility features		
12.2.3 Effective communication		
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section