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Line 1:

```
<div id="mpbanner">
```

– 

```
<div id="mpbanner-byline">Willkommen im </div>
```

```
<div id="mpbanner-title">BlueSpice 4 Helpdesk</div>
```

```
</div>
```

Line 1:

```
<div id="mpbanner">
```

+ 

```
<div id="mpbanner-byline">Welcome to the </div>
```

```
<div id="mpbanner-title">BlueSpice 4 Helpdesk</div>
```

```
</div>
```

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Welcome to the

# BlueSpice 4 Helpdesk

**Important!** A critical security vulnerability of the log4j Java library has been reported. After an initial assessment, current versions of BlueSpice are not affected by this issue. In older installations, the search components could be affected. [You can find our detailed vulnerability assessment here.](#)

**Note:** The contents of this helpdesk apply to BlueSpice version 4. [You can reach our helpdesk v.3 here.](#) Please note that the help desk is under construction. It will be continuously expanded until the product release on January 19, 2022.

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