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**Line 3:**

```
<div id="mpbanner-title">BlueSpice 4 Helpdesk</div>
```

```
</div>
```

```
{{ Box Note|boctype=important|Note text=A critical security vulnerability of the log4j Java library has been reported. After an initial assessment, current versions of BlueSpice are not affected by this issue. In older installations, the search components could be affected. [[Announcement/Log4Shell|You can find our detailed vulnerability assessment here]].}}
```

```
{{ Messagebox|boctype=Hinweis|icon=|Note text=The contents of this helpdesk apply to BlueSpice version 4. [https://en.wiki.bluespice.com You can reach our helpdesk v.3 here.]<br />
```

```
Please note that the help desk is under construction. It will be continuously expanded until the product release on January 19, 2022.}}
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**Revision as of 16:01, 20 December 2021**

Willkommen im

# BlueSpice 4 Helpdesk

**Important!** A critical security vulnerability of the log4j Java library has been reported. After an initial assessment, current versions of BlueSpice are not affected by this issue. In older installations, the search components could be affected. [You can find our detailed vulnerability assessment here.](#)

**Hinweis:** The contents of this helpdesk apply to BlueSpice version 4. [You can reach our helpdesk v.3 here.](#)

Please note that the help desk is under construction. It will be continuously expanded until the product release on January 19, 2022.

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